

Library Student Advisory Council

January 19, 2021 [meeting/activities held remotely and asynchronously due to COVID-19 closure]

1/19/21 Minutes

- I. After wishing LSAC members a happy 2021, the Library shared that welcome news that it has hired its new Associate University Librarian, Dani Cook, who joined the UC San Diego Library team from UC Riverside's Library.
- **II.** LSAC members were reminded that they may send any questions, feedback, or comments about the Library from other students or student councils to lsac@ucsd.edu at any time.
- **III.** Newsletter Feedback Results: The <u>December newsletter</u> asked members for the times, during an average academic week, that they would be most likely to contact Library staff for assistance by chat. We received a total of 26 unique responses, the results of which are below.

Response Option	Number Selecting This Option	Percent Selecting This Option
• 7-10am	2	7.4%
10am-noon	0	0.0%
Noon-3pm	2	7.4%
• 3-6pm	7	25.9%
• 6-9pm	15	55.6%
9pm-midnight	0	0.0%
Midnight-7am	0	0.0%
I'm unlikely ever to use chat for Library assistance	1	3.7%

- IV. Required Activity 1: LSAC members were asked to watch a brief welcome video from Dani Cook, the Library's new Associate University Librarian for Learning & User Experience (AUL/LUE), who was hired in December 2020. Leadership of LSAC will eventually return to the AUL position. Dani will use the early months of 2021 to become familiar with how LSAC operates, and will take on a larger role later in the spring term.
- V. Required Activity 2: LSAC members were asked to complete the Library portion of the campus-wide 2021 Student Satisfaction Survey (SSS), which is live from January 20 to February 17, 2021. While encouraged to select and evaluate as many campus units as they wish, members were required only to complete the Library-specific questions.
- VI. Required Activity 3: The Data & GIS Lab is the place for the campus community to get specialized, hands-on assistance with data and GIS software. Staff managing the Lab can help users find, manage, analyze, and visualize geospatial, numeric, and textual data. LSAC members were asked to watch a five minute video on the Lab and to peruse the websites below. Members were then asked to provide feedback on Lab services via a brief online survey. 18 LSAC members completed the survey. View the results of the survey here or download them from here.
 - o <u>Data & GIS Lab</u> (services/software currently available via remote access)
 - o Digital Media Lab (services currently unavailable due to Geisel Library closure)
 - o Finding Data & Statistics Guide
 - o GIS & Geospatial Technologies Guide

- VII. Required Activity 4: LSAC members were asked to provide feedback via an online survey on the current format of LSAC meetings in the remote environment. A total of 18 LSAC members completed the survey. The survey results reflected the overall efficacy of an asynchronous format, while also noting a desire for options to connect more directly with members. View the results of the survey here.
- VIII. Required Activity 5: LSAC members were asked to attend at least part of one or more Virtual Study Room sessions and then complete an associated online survey to provide feedback on the offerings. A total of 15 LSAC members attended at least part of a session and completed the survey. The survey results reflected an appreciation for the overall format of the study session, with suggestions for musical options to fit different needs. View the results of the survey here.
- **IX.** Required Activity 6: LSAC members were asked to provide feedback via an online survey on their expectations for the Library's chat services. A total of 16 LSAC members completed the survey. The survey results reflected a preference for support from local UC San Diego service experts. View the results of the survey hemembers were asked to provide feedback via an online survey on their expectations for the Library's chat services. A total of 16 LSAC members completed the survey. The survey results reflected a preference for support from local UC San Diego service experts. View the results of the survey hemembers completed the survey.
- X. Library News: Please share with constituent groups and other interested parties
 - November LSAC minutes are available <u>online</u>
 - Roger, the Library's online catalog, will be changing this summer, with a new catalog (local and UC-wide) called UC Library Search launching on July 27, 2021. Watch for more details over the coming months about this exciting change.
 - o BLB Student Study Space hours are Sunday—Thursday from 10am 6pm. The reservation period for seats is now 3 hours (formerly 2 hours). BLB hours through Winter 2021 are shown online.
 - "Architectural Masterpiece: Paving the Way for the Future": In this <u>Geisel 50th anniversary</u> signature event, a panel of experts discussed the architectural significance of Geisel Library. <u>See a recording</u> of this event.
 - Turkey Calling Show Recap: On Nov. 25, the Library hosted a virtual version of its annual event, the Turkey Calling Show. The show, hosted by Scott Paulson, featured a call with a turkey hotline operator, Thanksgiving musical tribute, holiday dances, Thanksgiving books, and a demonstration of turkey calling devices.
 - <u>"Library of Dreams" featured in This Week @ UC San Diego</u>: Two UC San Diego music students who were missing campus recently created an album of lo-fi hip hop tracks inspired by each floor of Geisel Library. Read more about how the students developed the project and listen to the full album on all usual platforms, including Spotify, SoundCloud, and Apple Music.
 - <u>Create Your Own Geisel Contest</u>: As part of Geisel Library's 50th anniversary celebration, we're inviting the campus community to tap into their creativity and construct an original expression of the building using any medium they choose. From baking or building to painting, drawing or composing, all artistic forms are welcome. While the entry period is now closed, you may see the entries Facebook or Instagram.
- XI. Next remote and asynchronous LSAC "meeting" is **February 16, 2021**; the agenda and assignments will be distributed on that date